Clearing the Browser Cache

Chrome

1. In the browser bar, enter: chrome://settings/clearBrowserData

2. Select the items you want to clear (e.g., Clear browsing history, Clear download history, Empty the cache, Delete cookies and other site and plug-in data).

   From the Obliterate the following items from: drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the beginning of time.

3. Click Clear browsing data.

Firefox has to be reset, just clearing the cache won’t reload the page.

1. At the top of the Firefox window, click the Firefox button, go over to the Help sub-menu and select Troubleshooting Information.

2. Click the Reset Firefox... button in the upper-right corner of the Troubleshooting Information page.

3. To continue, click Reset Firefox in the confirmation window that opens.

4. Firefox will close and be reset. When it's done, a window will list the information that was imported. Click Finish and Firefox will open.
To Just Clear Cache:

1. From the **Tools** or **History** menu, select **Clear Recent History**.
   
   If the menu bar is hidden, press Alt to make it visible.

2. From the **Time range to clear**: drop-down menu, select the desired range; to clear your entire cache, select **Everything**.

3. Click the down arrow next to "Details" to choose which elements of the history to clear. Click **Clear Now**.

**Internet Explorer 8 and higher**

1. From the **Tools** menu, select **Delete browsing history ...**
   
   • If the menu bar is hidden, press Alt to make it visible.

   Or press **Ctrl-Shift-Del** keys at once to bring up the **Delete browsing history** dialog.

2. Uncheck **Preserve Favorites website data**, and check:
   
   o **Temporary Internet files** or **Temporary Internet files and website files**
   o **Cookies** or **Cookies and website data**
   o **History**

3. Click **Delete**.